

# **Lebanon Rescue Department**

## **2009-2010 Ambulance Subscription Program**

For the seventh year, the Lebanon Volunteer Rescue Department is conducting its annual ambulance subscription program. The program is used as a fundraiser to purchase medical equipment used on the ambulance by the rescue volunteers and to help with apparatus costs. The price for coverage is the same as it was seven years ago! For \$30.00 a year, a family can receive unlimited emergency transports in the Lebanon Ambulance. For Seniors, the cost is \$20.00 per single or \$25.00 per couple. For a single adult, the cost is only \$25.00. For a business, the cost is \$50.00 for the year and covers the staff, visitors, owners family and anyone who comes to the business. If you do not have health insurance, you do not have to pay for the ambulance bill if you are transported by Lebanon Ambulance. If you have health insurance, you are not responsible for any co-pays. The coverage is for July 1, 2009 to June 30<sup>th</sup>, 2010 and includes **unlimited emergency transports by Lebanon Ambulance**. All Donations to Lebanon Rescue may be tax deductible, you should consult your tax advisor. This year's subscription donations will help pay for the cardiac monitor that we use about 400 times a year as well as a new device used to help revive patients in cardiac arrest called an Auto Pulse. Both of these life saving tools are made possible due to the generosity of donations from residents in this program.

The ambulance subscription forms will be mailed out this coming week. Forms can be downloaded at the Lebanon Rescue website, [www.lebanonrescue.com](http://www.lebanonrescue.com) or you can pick up a copy at the Lebanon Town Hall.

This is a great way to help keep your ambulance costs down and help purchase life saving equipment used daily in our community. For more information, please contact Chief Samantha J. Cole at (207) 457-9269

### **Why do you bill my insurance for ambulance fees even though I'm a member of Lebanon Rescue Subscription Program?**

Whether you are a member or not, we bill your health insurance including secondary insurance or Medicare for ambulance service. This is called third party billing. If you are a member, we accept what your insurance or Medicare pays as payment in full, therefore you will not incur any out of pocket expense. If you are not a member the remaining balance is billed directly to you.

### **If I get a check from insurance for ambulance transport made payable to me, do I get to keep it?**

NO. You must turn over to Lebanon Rescue all insurance payments that are sent to you to cover ambulance service. Our billing office is notified immediately when a check is sent to a patient. They can tell us when the check was sent and when it was cashed. Even if you are a member, you will be billed for this money if we find that you have kept or cashed any check that was meant to cover ambulance service.

### **I have insurance. Why do I need to join the ambulance service?**

The money we receive from ambulance memberships helps us obtain the needed medical equipment to provide the best possible emergency medical services. We also use this money to purchase new ambulances and equipment.

### **Why does my bill seem so high, they just took me down the street?**

For every call that we transport a patient, we charge a base rate. We bill this rate if you live near the hospital or on the outskirts of town. It's almost like a service call that an electrician would charge. If you need more services from us, then you will be billed accordingly. We only bill patients that we transport. You have the right to refuse any and all treatment. If you refuse treatment, you will not be billed. Our fees are less than other area ambulance services. When you average out the fees verses our costs of staffing and maintaining a service 24/7 it really is a reasonable amount.

### **Will you take me to my doctors' appointment?**

If it is a non-emergency, we cannot take you in the ambulance. We are licensed to provide emergency medical services. We currently have one ambulance and need to keep it in service for emergencies in the Town.

**Thank You For Your Continued Support of the Lebanon Rescue Department**